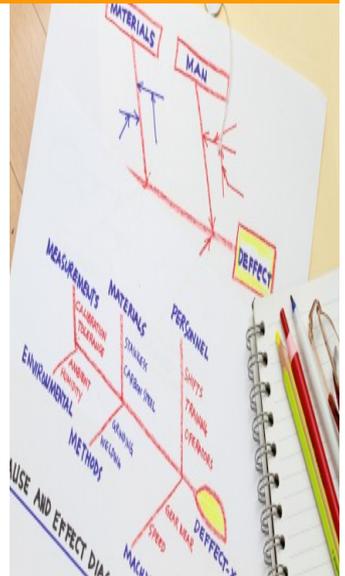




Management System solutions for your business needs.

We will take time to build a business solution that not only meets your exact business need but also your customer needs.



OHSAS 18001
Safety Management Systems

ISO 9001
Quality Management Systems

ISO 14001
Environmental Management Systems

Lean D.M.A.I.C
Continuous Improvement

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OHSAS 18001

What does it involve?

OHSAS 18001 is the international standard for Health and Safety management systems. "Best in Class" Health and Safety management practices can provide your business with improved performance and customer confidence.

In a competitive environment standing still is not an option. Accreditation to OHSAS 18001 clearly demonstrates that you are operating Health and Safety management systems to a recognised high standard and helps you to stand out against your competitors.

Customers and clients look for assurances before they enter into business contracts. Accreditation to OHSAS 18001 provides the reassurance that many of your clients and customers are seeking.

Cost v Effect.

The cost of accreditation to OHSAS 18001 need not be excessive, much will depend on the current systems in place and how they may be adapted to deliver OHSAS 18001.

A business that is already operating effective systems may not need much to achieve the OHSAS standard, but will still benefit from having the recognised status of OHSAS accreditation.

The first step is to assess where you are today. KZC will carry out an initial audit to identify where the business has its strengths and also identify the areas that could be improved.

With this information we are then able to signpost the way to where we need to be. KZC will provide you with an action plan of measures to be taken and a timescale in which to achieve those measures.

The action plan is individually tailored to meet with your specific business needs and development objectives.

To receive accreditation to OHSAS 18001 your business must be audited by a UKAS accredited body.

KZC will assist with the preparation of all manuals and procedures, the implementation of change into the business and any ancillary training that may be required.

Benefits of OHSAS 18001 accreditation.

- Increased level of risk management
- Improved "Safety Behaviour"
- Improved employee morale
- Increased Health & Safety performance
- Accident risk minimisation
- Increased legal compliance



OHSAS 18001
Safety
Management
Systems





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ISO 9001 : 2008

ISO 9001 is the international standard for quality management systems.

“Best in Class” business management practices can provide your business with improved performance and customer satisfaction.

In a competitive environment standing still is not an option. Accreditation to ISO 9001 clearly demonstrates that you are operating quality management systems to a recognised high standard and helps you to stand out against your competitors.

Customers and clients look for assurances before they enter into business contracts. Accreditation to ISO 9001 provides the reassurance that many of your clients and customers are seeking.

Cost v Effect.

The cost of accreditation to ISO 9001 need not be excessive, much will depend on the current systems in place and how they may be adapted to deliver ISO 9001.

A business that is already operating effective systems may not need much to achieve the ISO standard, but will still benefit from having the recognised status of ISO accreditation.

What does it involve?

The first step is to assess where you are today. KZC will carry out an initial audit to identify where the business has its strengths and also identify the areas that could be improved.

Once we know where we are we are able to signpost the way to where we need to be.

KZC will provide you with an action plan of measures to be taken and a timescale in which to achieve those measures. The action plan is individually tailored to meet with your specific business needs and development objectives.

To receive accreditation to ISO 9001 your business must be audited by a UKAS accredited body.

KZC will assist with the preparation of all manuals and procedures, the implementation of change into the business and any ancillary training that may be required.

Benefits of ISO 9001 accreditation.

- Increased level of customer satisfaction
- Improved market perception
- Increased tender opportunities
- Reduction in inconsistencies
- Increased value creation
- Trained and motivated staff





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ISO 14001

ISO 14001 is the international standard for quality environmental management systems. "Best in Class" environmental management practices can provide your business with improved performance and customer satisfaction.

In a competitive environment standing still is not an option. Accreditation to ISO 14001 clearly demonstrates that you are operating environmental management systems to a recognised high standard and helps you to stand out against your competitors.

Customers and clients look for assurances before they enter into business contracts. Accreditation to ISO 14001 provides the reassurance that many of your clients and customers are seeking.

Cost v Effect.

The cost of accreditation to ISO 14001 need not be excessive, much will depend on the current systems in place and how they may be adapted to deliver ISO 14001.

A business that is already operating effective environmental systems may not need much to achieve the ISO standard, but will still benefit from having the recognised status of ISO 14001 accreditation.

What does it involve?

The first step is to assess where you are today. KZC will carry out an initial audit to identify where the business has its strengths and also identify the areas that could be improved.

With this information we are then able to signpost the way to where we need to be. KZC will provide you with an action plan of measures to be taken and a timescale in which to achieve those measures.

The action plan is individually tailored to meet with your specific business needs and development objectives.

To receive accreditation to ISO 14001 your business must be audited by a UKAS accredited body. KZC will assist with the preparation of all manuals and procedures, the implementation of change into the business and any ancillary training that may be required.

Benefits of ISO 14001 accreditation.

- Increased level of risk management
- Improved market perception
- Increased tender opportunities
- Reduction in environmental impacts
- Increased value creation
- Improved energy / resource management



ISO 14001
Environmental
Management
Systems





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Lean DMAIC – Continuous Improvement

Integrated management systems with UKAS accreditation demonstrate that your business is operating to a recognised international standard, but is your business operating at its maximum efficiency? There is always scope for further improvement.

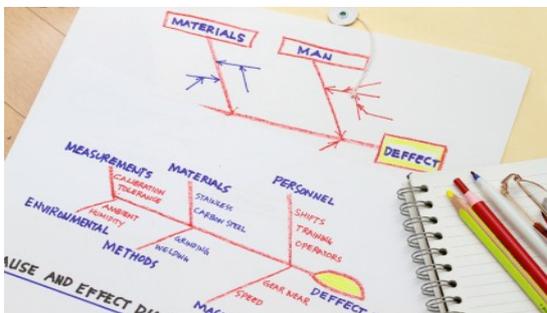
Lean DMAIC implementation will enable real benefits to your business by critically evaluating your processes and procedures to identify areas of waste and optimum value add.

In an ever changing, competitive environment standing still is not an option. Lean DMAIC continuous improvement will ensure that your business remains efficient and competitive by providing services and products to the standards expected of your customers.

The DMAIC Training Programme is suitable for any business wishing to improve its Performance. We combine Green Belt and Yellow Belt Training modules, along with bespoke workshops for senior managers responsible for project selection and control. All of our workshops contain innovative interactive exercises to stimulate trainees and demonstrate the application of their learning

Cost v Effect.

The cost of introducing lean DMAIC into your business need not be excessive. In many cases the cost of training and implementation for lean DMAIC is outweighed by the financial benefits of increased efficiency and reductions in waste.



What does it involve?

Lean DMAIC is a powerful culture change philosophy that will drive “Value Creation” into any business. We use a framework called DMAIC as well as statistical tools to make the process visible.

It is essential that senior management “buy in” to the process and commit to a culture of continuous improvement. KZC offer a bespoke workshop for senior managers responsible for project selection and control.

The workshop will allow senior managers to critically analyse the business and identify areas that have the greatest potential for improvement.

Where areas of improvement have been identified KZC will provide training and mentoring for both Green Belt and Yellow Belt project team members. The training will provide the knowledge and skills to undertake “real time” lean DMAIC projects within your organisation. KZC will also provide mentoring to project teams as they progress their projects.

Benefits of Lean DMAIC Continuous Improvement.

- Value add culture
- Customer focused business
- Reduction in waste
- Employee motivation
- Teamwork
- Structured problem solving





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Integrated Management

ISO accredited standards are not a stand alone qualification. They rely on each other to form a solid foundation of Business Management through which your organisation may flourish. They interact and overlap to provide a comprehensive framework for Safety, Quality and Environmental Management.

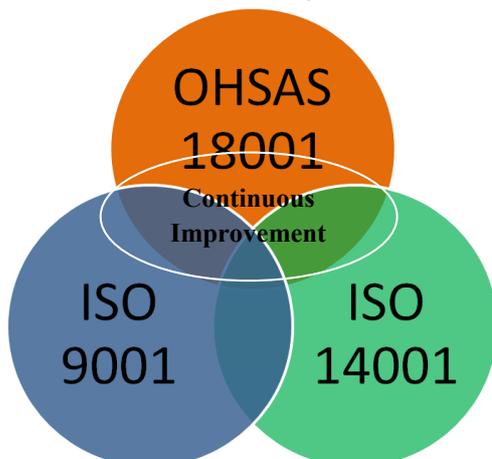
Whilst the nature of your business may merit a greater focus on the benefits of one specific standard, the remaining standards will support and enhance your primary objectives.

At KZC we understand the relationship between each of the standards and how they may interact within a specific business environment.

Achieving accreditation in all three ISO standards would demonstrate a high commitment to Quality Management. However, would this mean that your business is operating to its maximum potential?

Many consultancies regard the structuring of the ISO standards as "Integrated Management". At KZC our vision for Integrated Management goes beyond the "Standard" to incorporate "Excellence".

Our bespoke Integrated Management programmes aim to incorporate lean DMAIC principles that will carry your business to accreditation – and then beyond.



What does it involve?

For each of the ISO standards the first step is to assess where you are today. KZC will carry out an initial audit to identify where the business has its strengths and also identify the areas that could be improved. To avoid duplication we will also assess where there is common ground between each standard

With this information we are able to signpost the way to where we need to be. KZC will provide you with an action plan of measures to be taken and a timescale in which to achieve those measures.

Within your action plan we will consider areas that would benefit further from the application of lean DMAIC improvement techniques.

The action plan is individually tailored to meet with your specific business needs and development objectives.

To receive accreditation your business must be audited by a UKAS accredited body. KZC will assist with the preparation of all manuals and procedures, the implementation of change into the business and any ancillary training that may be required.

KZC will also provide ongoing support of your lean DMAIC projects through training, mentoring and coaching.

Benefits of an integrated management system

- Key management systems inter-linked
- Safety, Quality and Environment an integral part of your business management system
- Consistent methods of work across the business
- Integrated business objectives and



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Kaizen Consultancy products and Services are delivered to you by professional and highly qualified individuals who have a passion for business excellence.

During periods of economic growth it is a challenge to keep your business at the forefront of the market. In more difficult economic circumstances the challenge becomes even greater and the need for continuous improvement even more critical to adding value to your business.

KZC Consultants are all senior managers with genuine experience in Quality Management across a range of public and private sector organisations. **This understanding allows us to tailor our programmes to the exact needs of your business.**

Regardless of the size of your business, maintaining standards that are “Best in Class” will require support services fitted to the needs of your specific business profile. In addition to the audits and action plans needed to achieve **ISO accreditation**, KZC also provide ongoing **training, mentoring** and **coaching** to achieve and then maintain the highest standards.

Whatever the size or nature of your business KZC has the experience and expertise to develop and deliver programmes of improvement best suited to your business and your budget.

In short Kaizen Consultancy don't just talk the talk we come with you to walk the walk.....

